

PRICING

- All prices are subject to change without notice.
- All price columns are based upon one style, size and color. Case prices are based upon mill case pack.

PAYMENT

- We accept Visa, MasterCard, Discover and American Express (3% cash discount is not available on credit card orders). Please call for additional information.
- Initial orders are COD cashier's check or credit card.
- COD Company Check and Net terms are available subject to approval of your written application. Personal checks are not accepted.
- Past due account will be subject to a finance charge of 1.5% per month (18% APR).
- A \$40 service fee will be charged for returned checks.

ORDERS

- Orders exceeding \$200 in merchandise are eligible to receive free ground freight, some restrictions may apply. See our [Shipping Options](#) or call for more information.
- We do not have a minimum order, however orders that total less than \$50 may be subject to a \$5 handling fee.
- A \$5 rush charge will be added to all orders picked up less than 2 hours from the time the order was placed.
- Special orders may be subject to an additional handling fee.
- We do not assume any liability for delays or failure to deliver due to our inability to obtain supplies, including orders from drop ship warehouses.

RETURNS

- It is the purchaser's responsibility to verify the accuracy of the order (style, color, size, quantity, etc.) prior to decoration.
- We cannot accept returns on decorated or washed garments.
- All claims, including shortages, damages, errors, etc. must be received within 5 days of order receipt.
- Returns cannot be accepted without our Return Authorization (RA) number. The RA number must appear on the outside of the package when it is received.
- Drop ship return authorizations must be requested from the mill. The RA will be forwarded to you. Drop ship returns are not accepted at the Portland, OR warehouse.
- Sales on discontinued items are final.
- Returned or refused orders may be subject to a 20% restocking fee in addition to any applicable freight charges.
- Please allow 2 weeks for return credit processing.